WATERLAND ART PRESS

GENERAL TERMS AND CONDITIONS

Version 2.0, 20 september 2006

Originality

Each limited edition print (medium giclée) is hand-written numbered and hand-signed by the artist and will be delivered with a Certificate of Authenticity.

Quality

All our prints are cropped below the artist's signature and number of the edition. Our prints on (boxed) canvas are varnished. The mounts we use are archival quality, single matted and consist of acid free conservation materials. Our framed products are ready to hang.

Pricing

The minimum order quantity must be over £350. Prices include packing and insurance but you are solely responsible for all customs & import duties, if any. Prices may also include delivery charges in the United Kingdom depending on the total order value:

- over £350 for prints not mounted, otherwise please add £17 per tube
- over £550 for prints mounted, otherwise please add £48 per box
- over £1,500 for prints framed, otherwise freight charges will be calculated.

Payment

Cash on delivery upto £ 1,750 and non-palletized goods possible at a surcharge of 1% of the order value plus £ 12. Payment in advance to our account Number at:

Rabobank Wielingenstraat 2 1441 ZR Purmerend, The Netherlands Swift address RABONL2U IBAN No. NL12 RABO 0142 7793 77

Delivery

Delivery of the goods will take place usually between 6-8 weeks. We will make a reasonable effort to deliver the products within the time specified, but do not accept liability for any failure to deliver within that time.

We reserve the right to supply part quantities of any order as and when available and to deliver the balances at a later date. It is your responsibility to notify us if the goods have not been received within 7 days of the date of receipt of our invoice. If no notification is made, we shall assume that you received the goods in good order.

Return policy

All orders are carefully checked before dispatch. In case of items are damaged in transit or faulty, please notify us the same day as receiving them. Otherwise a credit may be refused.

For your information the following returns cannot be accepted by us:

- any unmounted or unstretched prints
- any goods returned without authorization number
- any goods damaged or destroyed during return.

Cancellation

Either party has the right to cancel the order providing one week's notice has been given in writing after the date of the signed contract. Orders cancelled after that date will be subject to a 50% restocking fee. Orders cancelled after the goods have been shipped will be subject to delivery charges both ways plus a 50% restocking fee.